



MEDINAS, MONUMENTS & MOUNTAINS OF MOROCCO

VICTOURS
INTERNATIONAL
2021

LAND OF DIVERSE CULTURE &
DELECTABLE CUISINE

Duration: 15 days/14 nights

08 MAY - 22MAY
2021

ONE OF VICTOURS' SMALL GROUP LUXURIES

LIMITED TO MAXIMUM OF 18 GUESTS

Morocco, a unique blend of African and Mediterranean cultures and cuisines, is an ideal destination that invites the world to come and spend some time to soak up her irresistible lifestyle.

Explore the country's Berber, Arabian and European cultural influences, get lost in its mazelike medieval souks for a shopping bonanza and sample her aromatic foods made with subtle spices and intriguing flavour combinations.

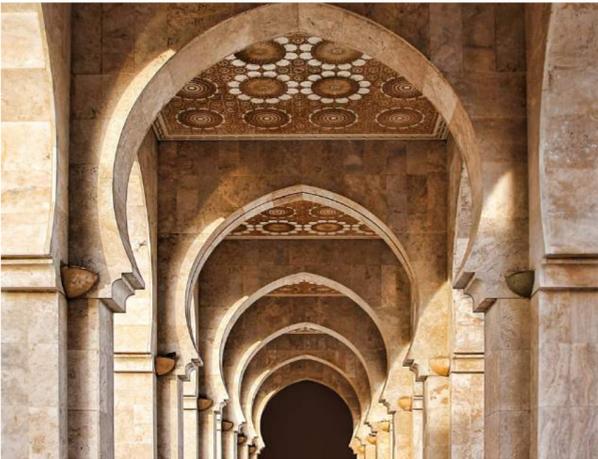
We can assure you that Morocco will appeal to all five senses of the body!



VICTOURS International



**LAND OF DIVERSE CULTURE
& DELECTABLE CUISINE**



Day 1. May 08, 2021: Saturday - Toronto - Montreal- Casablanca - Meet & greet by your Tour Escort at Toronto Pearson Airport. Assistance with check-in. Fly aboard Air Canada service (via Montreal) to Casablanca. (Flight cost not included, shown separately) In-flight meals.

Day 2. May 09, 2021: Sunday - Arrive in Casablanca - Early morning arrival at Casablanca Mohamed V airport. After clearing immigration & customs and collecting our bags, we will be met and transferred with private motor-coach to the corniche of Casablanca. First, we enjoy a sumptuous Moroccan breakfast in a café overlooking the Atlantic Ocean and after breakfast we will visit Hassan II Mosque, an architectural masterpiece and the largest mosque on the African continent. Later we proceed to our hotel for check-in and time at leisure to rest. Tonight, we'll have a memorable welcome dinner at Rick's Café. Overnight stay at **Palace d'Anfa**, Superior Rooms **(B,D)**

Day 3. May 10, 2021: Monday Casablanca - Rabat - Tetouan - Chaouen (400km) This morning, we take a panoramic tour of Casablanca visiting Mahakma, the Habous Quarter and the United Nations square. Then, we continue to Rabat, the first of the five Imperial Cities. Rabat's history goes back to the 12th century when it was chosen to be the capital the Almohad Empire. Present-day Rabat is the seat of the government and a perfect setting for the Royal Palace of His Majesty King Mohamed VI. We make a brief stop at the impressive mausoleum of King Mohamed V, and also visit the Hassan tower.

Lunch will be on your own, either in Rabat or en-route as our drive continues north to Tetouan along the Atlantic Coast. Located on the Mediterranean Sea, and once a Spanish capital, Tetouan today is a lively Berber town. Here we'll visit the Kasbah and Medina before continuing through the beautiful Rif Mountains to the village of Chefchaouen for check-in and dinner. Overnight stay at **Hotel Parador**, Standard Rooms **(B,D)**

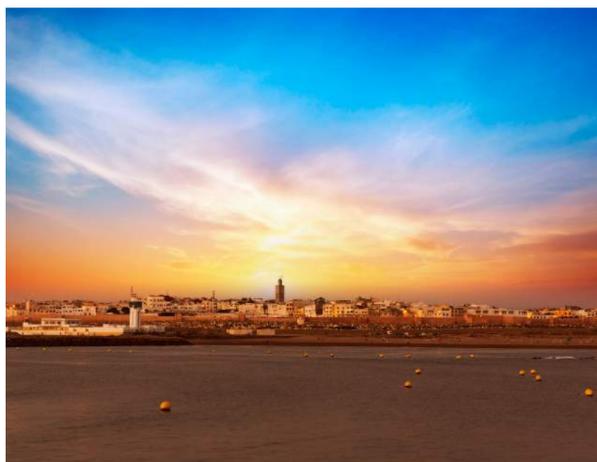
Day 4. May 11, 2021: Tuesday - Chefchaouen - Fes (200km) - Having enjoyed breakfast, we tour this beautiful blue and white painted village of Chefchaouen, including the Place El Makhzen as well as the Medina. The village, simply referred to as Chaouen, surrounded by the Jebala Mountains, is one of the prettiest villages in Morocco. Lunch will be on our own at a select restaurant and later we continue our drive through the scenic mountain pass to Fes for check-in and dinner at our hotel. Overnight in Fes at **Riad La Maison Bleue**, Superior Rooms **(B,D)**

Day 5. May 12, 2021: Wednesday - Fes - Let's enjoy a full-day exploring Fes and her monuments and souks. The city is divided into three parts separated by the Oued Sebou River. We visit the remarkably decorated Attarine Medersa, an ancient institution of learning dating from 1323. Then, we explore the 18th century tiled Nejjarin Fountains that are believed to have cured physical ailments. We'll also visit the Foundouk Des Tisserants and La Oaraouiyne. Our lunch today will be in the Medina and the afternoon is spent exploring the tanners and souks of Fes. Dinner and overnight at **Riad La Maison Bleue**, Superior Rooms **(B,L,D)**

Day 6. May 13, 2021: Thursday - Fes - Today is set aside for independent activities. Fes, also an Imperial City, is one of Morocco's main centers of trade, craftsmanship and commerce. Perhaps take a walk in the UNESCO-listed historic medina or explore religious sites of the old city with many major zawiya (Islamic shrines), which attract both Moroccan and international (especially West African) pilgrims. Lunch is on own account. Dinner and overnight at **Riad La Maison Bleue**, Superior Rooms **(B,D)**

Day 7. May 14, 2021: Friday - Excursion to Meknes Volubilis & Moulay Idriss (120km) - A full day excursion to Meknes, the third of the Imperial Cities. First to Bab El Mansour, considered to be one of the finest gateways in all Africa marking our entrance to the Imperial City. We'll visit the Moulay Ismail stables and the Dar El Beida, the white palace of 1790's and now a military academy. We will continue our drive north to Moulay Idriss, the most important pilgrimage place in Morocco. Here we explore the importance of this site, then visit Volubilis to find the Roman heritage among its well preserved ruins. Dinner and overnight at **Riad La Maison Bleue**, Superior Rooms **(B,D)**

Day 8. May 15, 2021: Saturday Fes - Ifrane - Midelt - Er Rachidia - Erfoud - Bivouac Site (465km) - A considerable amount of travelling on this day! Leaving Fes, we drive southeast through smaller towns and villages, with stops along the way, on our way to Erfoud. Midway, we'll stop for lunch in the town of Midelt. We'll stop in Er Rachidia to enjoy the town's culture and pleasant atmosphere. It is not unusual to see streets fill up each evening as almost everyone seems to come out and socialize. Our final stretch would be a short drive to Erfoud, the gateway to the Sahara. In Erfoud, we board our 4X4 Land Rovers to reach our campsite at Merzouga. Taking a page out of Arabian Nights, we spend the night in a deluxe tent in the Sahara! Dinner and overnight under tent in **Merzouga Bivouac Camp**, Deluxe Tents **(B,L,D)**





Day 9. May 16, 2021: Sunday - Sunrise in the Sahara + Excursion to Rissani & Sijilmasa (70km) -

Fantasies about the Sahara, its timeless waves of sand, and its turbaned swashbucklers of the camel caravans are part of a mystical world of beauty and of solitude. We'll ride on camels into the Sahara to witness the sun rise over the mighty sand dunes. There could be no better way to begin your day than to sip mint tea and watch the pink disc of the sun appear over these gigantic sand dunes. Following breakfast at our camp, we check-out and take an excursion to Sijilmasa and Rissani to learn of the history of the early settlers and their struggles. Later we drive back to Erfoud to spend a relaxing night. Dinner and overnight at **Chergui Hotel**, Standard Rooms **(B,D)**

Day 10. May 17, 2021: Monday - Erfoud - Skoura/Ouarzazate (315km): Our travel today is to Skoura and en-route we pass through the magnificent Todrah Gorges in the High Atlas Mountains of Morocco. The Gorges, a series of deep-sided canyons, offer incredible desert scenery and dramatic terrain along which are strung traditional Berber villages and palm groves.

Following lunch (own account) we continue to Skoura, an oasis located on the southern side of the High Atlas Mountains and an excellent base from which to explore Ouarzazate and the World Heritage Site at Ait Benhaddou. Dinner and overnight stay at **Ksar Kabbaba**, Standard Rooms **(B,D)**

Day 11. May 18, 2021: Tuesday - Skoura - Ouarzazate - Marrakech (220km) - A 45 minute drive brings us to "a noiseless place"! This is the literal English translation of the Berber word Ouarzazate. The city, originally a military garrison, is nestled in a barren rocky plateau, some 1160 meters in altitude, south of the High Atlas Mountains. The backdrop of the desert city of Ouarzazate and the ancient Ksar of Ait Ben Haddou has been a favourite setting for several movies. Famous directors Ridley Scott, David Lean, Orson Wells have made epic films such as *Gladiator*, *Lawrence of Arabia*, *The Sheltering Sky*, and even television series *Game of Thrones*. This is our opportunity to explore Kasbah Glaoui and the Kasbah of Ait Ben Haddou. Lunch will be in Ourzazate (own account), before departure for Marrakech. Dinner and overnight at **Radisson Blu Marrakech**, Superior Rooms **(B,D)**

Day 12. May 19, 2021: Wednesday - Marrakech - We begin our morning activity with a visit to the Koutoubia Minaret which dominates the entire skyline of Marrakech. Then on to see the Saadien tombs (the mausoleums for the sultans) discovered in 1917. We'll also explore the Bahia Palace and the Dar Si Said Museum Palace for their renowned attractions. Having worked up an appetite, we'll enjoy a typical Moroccan lunch in the Medina.

Prepare for all of your senses to be overwhelmed at once as we enter the souks of Marrakech. The souks are the heart of the Marrakech medina and have been the centre for trade in the city for a thousand years. A maze of alleyways jammed with curios, artifacts, leather goods, carpets, silverware, jewellery and anything else that you'd ever require; truly a treasure hunt! Navigating the labyrinth of narrow alleyways that twist and turn is a navigational challenge we will leave in the capable skills of our local expert. Exiting the Souk we arrive in the main square, the Djemma el-Fna, the foremost social gathering area for locals of Marrakech. Whether trading goods or walking and talking, it draws everyone from surrounding areas like a magnetic field.

Everyone returns time and time again to Djemaa El Fna. Dinner and overnight at **Radisson Blu Marrakech**, Superior Rooms (B,L,D)

Day 13. May 20, 2021: Thursday - Excursion to Atlas Mountain (150km) - We have devoted this day to discover the heart of the Berber land across the majestic Atlas Mountains. Travelling in luxury four-wheel drive vehicles, we'll cross the fertile Haouz Plain, stopping outside Tahanaout to admire typical village adobes. We continue our drive through the scenic pass of Moulay Brahim and the shrine of one of the most venerated saints in Morocco. Reaching the small town of Asni, we take to a short dirt track enjoying magnificent sites to get to the Kik plateau where we'll be invited to a Berber family home for the famous tea ceremony and to lunch thereafter.

After lunch, we head back to Marrakech via the Takerkoust Valley with a stop at the scenic lake. Dinner and overnight at **Radisson Blu Marrakech**, Superior Rooms (B,L,D)





Day 13. May 21, 2021: Friday - Marrakech - A different kind of experience awaits, as we participate in Moroccan cookery. Having tasted all the good food during the past two weeks, it would be an added bonus to take a lesson. Following a basic introduction and learning about the different spices used in Moroccan cooking, we'll decide on a menu and the ingredients required. Then off to the market next door for the items. A lady chef will provide demonstration and feel free to practice along with her. How gratifying it would be to have your own cooked Moroccan lunch in Marrakech!

To mark our farewell to this memorable tour, we have reserved a special farewell dinner in a restaurant including entertainment. Overnight at overnight at **Radisson Blu Marrakech**, Superior Rooms **(B,L,D)**

Day 13. May 22, 2021: Friday - Marrakech - Casablanca - Toronto - Early this morning a private motor-coach transfer to Marrakech Menara airport in time to board your short flight to Casablanca to connect with our international homebound flight. Arrive in Montreal mid-day. In transit to connect with our flight to Toronto. (Flight cost not included, shown separately) **B, Inflight Meals**

End of our services

COST PER PERSON SHARING DOUBLE OCCUPANCY (CAD\$) - **\$6235.00**
SINGLE SUPPLEMENT - **\$1515.00**

***Roundtrip** International airfares to/from Morocco is additional.

Included features:

- Group size: Maximum 18 participants
- Victours appointed professional Tour Leader travelling throughout with the group
- Gratuities to drivers, guides, porters and restaurant staff
- An English-speaking licenced Moroccan National guide to accompany the group for the entire trip
- All transfers and sightseeing excursions by private 37-seater air-conditioned motor-coach at all places except during the Desert excursions in Merzouga and in the Atlas Mountains where transportation will be by private 4X4 vehicles with maximum 4 participants per vehicle
- Meet & greet service at Casablanca Mohammed V Airport by our local representative
- Private transfers airport/hotel and vice versa in Casablanca and in Marrakech respectively
- Accommodation in a double occupancy room with en-suite facilities at hotels described in the itinerary (or similar)
- Accommodation in a bivouac camp in a deluxe accommodation with en-suite facilities
- Breakfast daily throughout the stay in Morocco
- Meals as described by B,L,D as shown in the itinerary
- Transportation by a private 35-seater air-conditioned coach for all the services from arrival transfer in Casablanca to final departure transfer to Marrakech Menara airport including the driver fees and all the applicable taxes
- Transportation by 4X4 vehicles for the excursion to the Atlas mountain (four persons per vehicle)
- Transfer from Merzouga to the bivouac site by 4X4 vehicles
- 1 bottle of mineral water per person per day in the bus.
- Camel ride to see the sunrise or the sunset over the dunes
- Pottery demonstration in Fes
- Cooking lesson in Marrakech
- English speaking licensed local Tour Guide/Escort accompanying the group throughout as per the itinerary beginning with the arrival transfer from Casablanca Mohamed V airport to the final departure transfer to Marrakech Menara airport
- Entrance fees to the monuments visited as described in the itinerary
- All applicable government taxes on accommodation and transportation
- 15 face masks and one bottle of sanitizer per person
- Assistance of our local representative during the group's stay in Morocco

Not Included:

- International flights from/to Canada (will be quoted separately)
- Meals not included in the program
- Alcoholic beverages, soft drinks, bottled water other than on the motor-coach
- Expenses of personal nature i.e., telephone and internet usage charges, laundry, etc.
- Tips to housekeeping staff
- Travel Insurance
- Any item not mentioned in the itinerary and inclusions

Following are the new guidelines for cleanliness and distancing in hotels, riads & transportation. These guidelines are in place with immediate effect following the recommendation of WHO and the Moroccan Ministry of Tourism

- 360 degree hygiene and safety focus on repeated cleansing of room furniture and bathroom accessories, door handles, all switches, telephones, tabletops, all remotes, bathroom sinks, taps, toilet cover and seat, flush control, shower control, elevators surface and buttons.
- Frequent air conditioning filter disinfection for enhanced air quality.
- Sanitized tableware, glassware, food contact surfaces, and condiments in disposable sachets.
- Safe distance marking in lobbies and elevators of hotels and Riads.
- Reduction in the number of guests in the public areas such as restaurants etc.
- All drivers as well as staff at the hotels and Riads are tested frequently for COVID 19
- Current Land Rovers sit seven passengers plus the driver, now the capacity is restricted to four passengers and no passenger can sit in the front seat next to the driver.

VICTOURS INTERNATIONAL

TERMS & CONDITIONS

When you book with 375645 Ontario Ltd., doing business as VICTOURS, the following Terms and Conditions become part of your contract with us. You should therefore read the Terms and Conditions before booking your tour.

DEPOSIT & PAYMENTS

A non-refundable deposit of 30% of the amount is due at time of booking. Full payment must reach our office 45 days prior to date of first service.

CANCELLATION PENALTIES

- up to 46 days prior to departure: Loss of deposit
- between 45 days and 21 days prior to departure: 50% of total cost
- 20 days prior or no show: 100% of total cost

BOOKING

Prices are in Canadian dollars unless otherwise stated and are subject to change without notice. We reserve the right to cancel your booking if not paid in full by due date.

TRAVEL INSURANCE

VICTOURS strongly recommends that you purchase travel insurance, including coverage for at least trip cancellation and out of Canada health coverage.

PAYMENT

We accept Mastercard, Visa and American Express in Canadian dollars only and your verbal authorization for use of your card indicates your compliance with all of these Terms and Conditions and confirms your reservation without the need for you to sign for the purchase.

SPECIAL REQUESTS

We will pass along all special requests and other requirements but these are strictly at the discretion of the supplier, cannot be confirmed prior to your departure and may require additional payments in destination. We cannot control and are not responsible if special requests are not fulfilled.

SPECIAL NEEDS

We must be advised of special passenger needs at the time of booking and we will try to accommodate them but cannot confirm a reservation until all travel suppliers have acknowledged that they can provide the services requested. There may be a charge for some services and suppliers may deny boarding if prior notification of the special needs is not given – even with a medical certificate.

INFLIGHT SERVICES

Charges may apply to inflight services, including internet connection and/or entertainment.

BOOKING CHANGES

If you change your booking more than 45 days prior to departure an administration fee of \$50 (including GST/HST) will apply. Correction of a name, change of name, change of a departure date or change of the type of tour, made within 45 days of departure makes the booking subject to full applicable cancellation charges. Air tickets that have been issued may have separate conditions, please refer to the terms and conditions provided on your flight ticket. Changing all names on a file constitutes a cancellation. If rooming requirements are altered due to a cancellation by one or more passengers, the passengers still travelling must pay the applicable rate for the accommodation to be occupied. Once travel has commenced, NO changes to the booking are permitted. The vacation packages are prepared months in advance, and sometimes one of the advertised services or locations is modified or not available. On occasion after your booking is confirmed, we may have to make changes to the services that are part of the package. Most often this will be minor, however we may have to make a Major Change before you depart.

Major Change includes:

- change of destination;
- change of time of departure or return by more than 24 hours;
- change of the standard of the accommodation;
- increase in the cost of the vacation package of more than 7% (unless government imposed);
- change of route necessitating other identification or documentation when there is insufficient time to meet these requirements before departure; and
- an error in our rates.

If we have to make a Major Change, we will advise you or your travel agent and you may:

- accept the change;
- select one of our alternate vacation packages at the applicable price;
- or cancel completely and obtain a full refund of the price you paid.

Sometimes the hotel you choose will not be available because of unexpected maintenance or overbooking. If this is the case, we will provide a substitute hotel, of equal or greater standard. If we are obliged to downgrade the accommodation, and you accept that offered change, we will provide you with a refund. We reserve the right to change our published prices without notice and to pass on to you all government imposed taxes, transportation fees and surcharges, including fuel and currency fluctuations. We may not be able to refund you in full for changes that are made for reasons of Force Majeure, namely war or threat of war, riots, civil disturbances, terrorist activity, industrial disputes, natural and nuclear disasters, fire, weather causing beach erosion, epidemics or health risks, technical or mechanical problems with transport, flight delays due to weather, government action, closed or congested airports or seaports, supplier insolvency and any events beyond our control.

If you cancel the following charges apply from the date we are advised of your cancellation. The calculation of the cancellation amount does not include the day of departure. More than 45 days 30% of total price; 45-21 days 50% of total price; 20 days and no-show 100% of total price.

Cancellation charges include GST/HST and are effective from the day that we record your cancellation notification. We may re-sell any cancelled seats or accommodation without refund to you.

VICTOURS INTERNATIONAL

TERMS & CONDITIONS

TRAVEL DOCUMENTS

All necessary e-docs pertaining to travel services booked by VICTOURS will be provided by VICTOURS prior to departure. It is your responsibility to make certain that you have the identification documents necessary to travel to and from your destination(s). You should travel with a passport - valid for at least 6 months after the date of your scheduled return. If your travel documents are not in order you may be refused boarding and any additional costs incurred to get you to or from your destination(s) will be your responsibility and no refund will be issued to you for any part of the tour that you miss. A criminal record may be used as a reason for denial of entry to a destination. If both parents of a child are not travelling with the child a notarized letter from the child's parents should be obtained, authorizing the child to travel and including specific reference to the destination and dates of departure from and return to Canada. Payment for airport improvement tax and/or departure tax and/or tourist cards is not included in the price of your package and is your responsibility.

FLIGHT DETAILS AND CHANGES

Your travel documents contain conditions of carriage which limit the airline's liability under international conventions and agreements. Any complaints concerning your flights should be made to the airline concerned. We reserve the right to substitute alternate carriers and aircraft types and to add en-route stops at our discretion with or without notice to you. Operational changes are sometimes required and may result in the need to reschedule or cancel your flights. You should confirm all flights at least 48 hours before departure and flight departure time at least 24 hours before the scheduled departure time. If a flight delay is announced at the airport, it may not be possible for the airline to provide accommodation or meals during the delay. If a delay is related to weather, traffic, or another force majeure situation, any expenses incurred by you will be your responsibility.

VICTOURS is not responsible for additional expenses or lost income as a result of changes to flight times or missed vacation time. If you only purchase your airfare from us it is your responsibility to leave a contact number at your destination and with your travel agent so that we can contact you in case of a flight change. If you are booking connecting flight(s) you should allow at least 3 hours and preferably overnight between the connecting flight and the charter flight that is part of your package. All such connecting flight reservations are made at your risk and you agree to assume the cost of any loss in the event of a change to the original flight schedule.

AT THE AIRPORT

Seats are allocated on a first-come, first-served basis unless you have pre-purchased seating allocation. You should arrive at the airport at least 3 hours prior to your flight departure. Check-in closes 45 minutes prior to flight departure and all passengers must be present for check-in. You will not be allowed to board or obtain a refund if you have not checked in 45 minutes prior to flight departure. Airlines reserve the right to deny boarding to any passenger they deem to be in an unfit condition to fly.

Make sure that you check your booking documents or the airline for details about baggage allowance and the updated baggage regulations. Additional charges will apply to baggage in excess of the weight allowance will be charged an additional cost. Any lost, delayed, or damaged baggage is the responsibility of the airline. If your baggage is delayed at your destination or upon your return home, you must contact the airline representative before leaving the airport. If you fail to notify the airline representative before leaving the airport any claim will be invalidated. The handling of your baggage is performed by an independent contractor over which we have no control. VICTOURS is not responsible for the loss or damage to your baggage or any other possessions, and we recommend that you purchase insurance to cover this type of loss.

AT YOUR DESTINATION

Regardless of the time you arrive or depart, most hotels expect departing guests to vacate their rooms by noon and arriving guests to check-in after 3 pm. At all-inclusive hotels, any property privileges start at check-in and end at check-out. VICTOURS is not responsible for any loss or damage caused by the use of bellman services.

Routine maintenance and renovation occurs at all hotels, especially in popular resort areas. VICTOURS is not responsible for any interruption and/or inconvenience you may encounter as a result of these renovations or maintenance. In some new hotels, there may be facilities that are not fully functional and landscaping and finishing touches may happen during your stay.

VICTOURS is not responsible for any sporting, other activities or optional tours sold at the destination by independent contractors. All such optional tours are at an extra charge and may be different than advertised or not available during your stay. Any mention or description of an optional tour in any VICTOURS literature is not an endorsement of the optional tours.

It is not the same away from home and because Canadians enjoy a very high standard of living the uninterrupted supply of water and electricity, local health conditions, levels of security and standards of food and beverages may differ from those enjoyed at home. In the tropical climates, the insects enjoy deluxe hotels as much as they do any other. Illness or inconvenience resulting from the services provided or omitted at the destination are outside the control of VICTOURS and it is not responsible for any such illness or inconvenience.

Many resorts are frequented by topless sunbathers and are beyond the control of VICTOURS. VICTOURS is not responsible for any guest's behavior. Local governments are in charge of services and facilities and local cultural and/or political events may cause the withdrawal of these services and/or facilities which is beyond the control of VICTOURS. VICTOURS is not responsible for the withdrawal of any services and/or facilities.

YOUR PACKAGE

Your package includes only the travel services purchased. All other details are provided for your information only and are not included in the price of your package. The features included may vary and are subject to withdrawal by the hotel. Activities are on a first-come, first-served basis and are subject to the availability of equipment. Daily activity programs are subject to an adequate number of participants and a reservation in the destination may be required. Capacity for any activity may be limited during busy seasons and all activities take place based on the weather being appropriate. The sporting and social activities are provided on a complimentary basis by the hotel and are not included in the price of your package unless specifically indicated. Drinks will only be available during bar opening hours. À la carte meals may be limited to one or two per week and a reservation is usually required. No bonus features have any cash value and room upgrades are strictly on a space availability basis when you check-in.

You will not be provided with a refund for any part of an unused vacation package.

The photographs we use are representational only and are not a guarantee that everything will be exactly as depicted at the location on arrival. Any drive times are approximate.

VICTOURS INTERNATIONAL

TERMS & CONDITIONS

PROBLEM HANDLING

If you encounter any issues or have a complaint while at the destination, you must advise the local representative or hotel management immediately to provide an opportunity to investigate and/or resolve your complaint. If for any reason your complaint is not resolved during your vacation, you must notify us within 30 days of returning from your vacation. Failure to adhere to these notification guidelines may affect the timeliness of our response, the accuracy of our investigation, and will be a consideration in reviewing the options to resolve your complaint.

VICTOURS is not responsible for any representations made by travel agents, hotel employees, independent contractors or suppliers of any kind. No agent or representative of VICTOURS may waive any provisions of these Terms & Conditions. The invalidity of any of these terms or conditions shall not affect the validity of any other provision.

OUR RESPONSIBILITY

VICTOURS makes arrangements with independent contractors such as airlines, transfer operators, hotels & other suppliers that provide the services that you purchase as part of your package. Although we take care in selecting these suppliers, they are all independent parties and we have no control over them and are not responsible for their acts or omissions. Services provided by these independent parties are subject to applicable Provincial travel industry acts and the regulations thereunder, together with, where applicable, any conditions imposed by the independent parties and as such, their liability is limited by their tariffs, conditions of carriage, tickets and vouchers and international conventions and agreements.

VICTOURS is not responsible for any loss, damage or injury, whether physical or mental, or to property, resulting from any delay, substitution or deficiency of quality of equipment or service, or any act, omission, or negligence of any of these independent parties, their agents, servants, employees or subcontractors supplying any of the services herein or for any claims for such loss, damage, or injury, whether physical or mental, arising therefrom, or from any claim that arises by reason of any action or omission of any party other than VICTOURS.

LIMITATION OF OUR LIABILITY

The liability of VICTOURS for any loss, damage or injury, whether physical or mental, arising from its own acts, omissions or negligence, is limited to the price of the services purchased.

PRIVACY

We are committed to protecting your privacy and have developed a policy and related procedures to do so. You can find our privacy policy at www.victoursinternational.ca.

GOVERNING LAW

Your agreement with us is governed by and is to be construed and interpreted in accordance with the Laws of the Province in which you were located when you booked your package with us.

DISPUTES

You agree that any dispute will be submitted to the exclusive jurisdiction of the Courts of province in which you were located when you booked your package with us.

PHOTOGRAPHS ON OUR WEBSITE AND ITINERARIES

Photographs displayed on our website and itineraries are representational only unless stated otherwise and not a guarantee that everything is exactly as depicted upon arrival at destination.

EXCEPTION TO STANDARD CANCELLATION PENALTIES

Some services may have additional booking conditions and at time of booking may be up to 100% non-refundable

Please refer to terms provided on proposal.